

<b>Job Title:</b>	<b>Field Service Representative</b>
<b>Company / Department:</b>	<b>BCJP / Field Service Representative</b>
<b>Reporting to:</b>	<b>Director of Operation</b>
<b>Main responsibilities and tasks:</b>	
<ul style="list-style-type: none"> <li>Domestic Field Service activities in the oil &amp; gas sector</li> <li>Mechanical erection of reciprocating compressors and auxiliary systems</li> <li>Commissioning and start-up of reciprocating compressors and auxiliary systems on on-shore as well as off-shore assignments</li> <li>Maintenance and repair work on reciprocating compressors</li> <li>Liaise closely with the Project Manager and the Technical Support department to ensure deadlines are met</li> <li>Ensure all required documentation is completed in a timely manner</li> <li>Support our sales teams by identifying sales opportunities</li> <li>Training and instruction of our customers in regard of compressor maintenance</li> <li>At least 80% of the work will be carried out at customer sites</li> </ul>	
<b>Education/ experience / languages:</b>	
<p>You have experiences in the mechanical field, preferably gained experience on rotating equipment and have worked a few years in an industrial environment or in a comparative hand-on/ field service work.</p> <p>You enjoy resolving problems! Have strong analytical and organizational skills, a high degree of independence and the ability to communicate and convince in technical discussions with customers and colleagues. In addition, you have a passion for customer focus, possess a flexible and positive attitude and the ability to deal with people of different mindset. Beside the ability to read and understand mechanical drawings and piping and instrumentation diagrams, you should be familiar with all MS Office applications. Good command of English (oral &amp; written) is preferred, knowledge of any other language is an asset.</p>	
<b>Special requirements:</b>	
<ul style="list-style-type: none"> <li>Good communication skills</li> <li>Team player (open and positive thinking to work in global and multicultural teams)</li> <li>Honest and loyal</li> <li>Good skills in common MS office tools (Word, Excel, etc.)</li> </ul>	

	Rev.	Dat.	Sig.	Ersatz für	
Erstellt / Prepared		20.02.2020	COSTA_P	Replacement for	
Überprüft / Reviewed		20.02.2020	GRASSER_D	Revision	Seite 1 von 2
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**Key performance indicators (KPI's):**

- No EHS accident
- No delay for customer maintenance schedule
- SV report development
- Customer satisfaction
- Skill and expertise improvement

**Optional:**


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Place / Date

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Employee Signature

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